

INTEGRATED POLICY



The Mimosa Cooperative has been active on the market for many years, developing a large and varied range of activities:

- **CLEANING SERVICES** for public structures, hotels, exhibitions and congress;
- **CONGRESS AND FAIRS:** Stand designing and rental of exhibition areas furniture, lounge, congress and stands set up, hostesses, parking spots and portering staff;
- **TOURIST ACCOMMODATION:** management of a four stars campsite;
- **HEALTH AND SOCIAL SERVICE:** management of therapeutic community for rehabilitation and healthcare residential centres, mental health care facilities, accommodation and support structures for foreigner refugees;
- **SERVICES AREA:** call centre, administrative support, custodian staff for museums library, castles and supplementary teaching services for schools;

Mimosa has always been committed to consistently developing the requisites of good management for the cooperative, triggering a process of quantification and enhancement of its personnel, which brings added value to the various services offered and is capable of satisfying the ever-increasing demands of its clients.

Promoting new working opportunities and paying special attention to the categories at highest risk of unemployment, guaranteeing continued employment and the best economic conditions, both social and professional, for its members, are the fundamental objectives of Mimosa's mission.

By providing the best possible quality of service, with the greatest efficiency and by paying attention to the respect of prevailing laws, lies the knowledge that all this can be achieved by a company that is always on the look-out for innovation. These are the necessary ingredients in order to be able to compete in a business environment where workers, team members, clients and users are able to find solutions that are perfectly matched to their needs and to reinforce and develop the social economy which Mimosa wants to spearhead.

To this end, Mimosa is committed to divulging and communicating its Mission to all of its staff and beyond.

Mimosa, the Cooperative Society, aims to optimise its links with the natural environment in which it operates. For this reason, it undertakes to fully respect all environmental legislation applicable to its key aspects, as well as setting down strict procedures for the prevention of pollution, reduction of environmental impact and the management of accidental events that might prejudice the integrity of the environment.

The Management periodically sets and re-evaluates objectives and specific targets in order to ensure the continued improvement of its services in terms of quality and care for the environment. In the way, the pursuit for improvement continues and the implementation of the Policy is assured, developing and maintaining an integrated corporate management system that complies with the law:

UNI EN ISO 9001:2015 in terms of Quality (cleaning, fairs, stand-building, tourism and health sectors)

UNI EN ISO 14001:2015 in terms of Environmental issues (cleaning, fairs, stand-building and tourism sectors).

The Management

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